



REGULATION

1 - Admission to the camping

All the camper, equipped with lodging structures or hosted in the mobile homes, can be admitted in the structure on presentation of an identity card.

The admission is concluded after that the camping administration, according to the request of the camper and transcribed his personal data and any other required data, accompanies him to the given place underlining his limits.

The admission involves the prior acceptance without reservation:

1. a) by this Regulation;
2. b) by the internal rules, standards, institutions, procedures, notices and specifications which could be given by the Management using signs or other means of communication;
3. c) by the adherence to the public morality, common decency and hygiene measures;
4. by the assistance, safeguard and care of children and by the responsibility of the damage eventually caused by them;

2 - Camper rights

The camper purchases, by the moment of his admission and for all his stay, the right to the use of the given area (pitch) and the eligibility of the ordinary services of the structure.

3 - Duty and limits of the camper

The camper must comply with the following rules:

- 1) The stay in the camping is given only to people belonging to their family unit and to their guests, only if these ones are regularly registered at the moment of the admission.
- 2) The admission or not of the daily visitors or of those people who want to stay by the camper will be decided by the Management with its final decision even in the case that family relations exist. The admission however will not give to the guest the right to install tent or supplementary facilities.
- 3) The camping staff can carry out in every moment of the day the control of the campers and eventual visitors, whose number must correspond to that one registered by the Management. It will be charged to the camper who doesn't provide for the registration of his relatives or guests a share of the double price of that one provided for in the stay price list. The day fee of the guest must be paid for day fraction too (more than two hours).
- 4) It is absolutely forbidden to the campers making fences, also partial, with every kind of material, modifying or damaging those ones arranged by the management.
- 5) It is forbidden making fires, digging or damaging plants. The campers are themselves responsible of every damage to the facilities or camping plants even though caused by their relatives or guests. Fires are possible only for barbecue along the side roads.
- 6) It is not allowed to the camper to install supplementary tents besides his own (motor home or caravan) and other particular facilities even though installed in the given area (pitch)
- 7) The use of radio items, TV or any other musical instruments is allowed within the limits of the sound allowance, because they must not disturb the quiet of the camping. In any way it is forbidden the use of these items during the rest hours from 2.00 p.m. to 4.00 p.m. and from 11.00 pm to 8.00 a.m. The noncomplying will have to standardize, otherwise he must leave the camping.
- 8) The driving of vehicles, motorcycles and motor vehicles in the camping, including arrivals and departures of the crews is forbidden during the rest time from 2:00 p.m. to 4:00 p.m.
- 9) Dogs (or cats) are accepted only if they are kept on a leash. Dog's (or cat's) owners are obliged to keep the camping clean in the eventuality they dirty.
- 10) Infringement of the provisions of this Regulation, whatever they are, gives to the management the right to close immediately every contractual relationship with the non-compliant camper and, thereby, to arrange his expulsion according to law.

4 - Opening of the camping

The camping pursue its activities for the period provided for by the administrative authorization displayed in the Direction.

5 - Responsibility for the things belonging to the camper

The management doesn't pursue the custody service of objects and values or any other good belonging to the camper. Thereby the management isn't absolutely responsible of losses, thefts and damages of the goods belonging to the camper, of any kind they are. However all the objects and values found inside the camping must be immediately given to the management, which will return them to the legitimate owners.

6 – Accommodation

1) - Upon expiry of the agreed term, the camper is obliged to leave the pitch granted to him free of things and people by 11.00 a.m. and all accommodation by 10.00 a.m. on the day of departure.

In the event of failure to return the pitch on the established date, the camper is obliged to pay the Management the fee up to the date of actual return calculated on the basis of the daily rates, except for damages resulting from the late return of the area (pitch) or accommodation.

2) - If after the expiration of the deadline the camper leaves without freeing the area (pitch) granted to him/her of his/her belongings and goods (including tents and caravans), the Management is authorised, without further formalities, to issue warnings or judicial measures to remove them at its care by depositing them at the municipal office or an authorised depot, with all expenses to be borne in full by the defaulting camper.

3) - The partial or total non-use of the pitch, mobile home, family air lodge, safari tent, mobile tent or air lodge by the customer for his or her specific cause shall not constitute grounds for requesting and obtaining a reduction or even partial reimbursement of the amount due and/or paid by the latter.

7 - Reservations and cancellation conditions

1) Confirmation: the confirmation of the reservation is valid: in case of bank transfer, after the structure has received and accounted for it, in case of credit card or PayPal, after the positive outcome of the operation; only after these outcomes the structure will send communication via email or chat confirmation of the reservation.

2) Deposit: at the time of booking, a deposit of 40% of the total cost of the confirmed services is required

3) Payment: payment at the rate of the entire period, requested and accepted, must be made in advance upon arrival.

4) Cancellation conditions: in the event of cancellation, within 60 days of the start of the stay, 30% of the deposit paid will be withheld (the minimum amount withheld is 50 euros); within 30 days of the start of the stay, 50% of the deposit paid will be withheld (the minimum amount withheld is 100 euros); after this period, no sum will be returned. Notification of booking cancellations must be sent exclusively in writing by email to the following address: cancellazione@campingluminoso.com . Cancellations communicated by telephone, mobile phone, chat of any kind will not be accepted.

The management